BEACON
TRUSTEESHIP

Complaints Data for the month ending February 28, 2022

S. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (In days) *
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	1	0	1	0	-	1
2	SEBI (SCORES)	-	-	-	-	-	-	-
3	Stock Exchanges (if relevant)	-	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-	-
5	**Grand Total**	0	1	0	1	0	-	1

*Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	September, 2021	-	-	-	-
2	October, 2021	-	1	-	1
3	November, 2021	1	-	-	1
4	December, 2021	1	3	4	0
5	January, 2022	0	11	11	0
6	February, 2022	0	1	1	0
	Grand Total / Closing Values	0	16	16	0

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	-	-	-	-
2	2018-19	-	-	-	-
3	2019-20	-	-	-	-
4	2020-21	-	-	-	-
5	2021-22	-	16	16	0
	Grand Total / Closing Values	-	16	16	0