

Complaints Data for the month ending July 31, 2022

v	Receive d from	Carried forward from previous month	Received during the month	Total Pendin g	Resolved ed	Pending at the end ofthe month		Average
S. No.						Pending for less than 3 months	for more than	Resolutio n time (In days) *
1	Directly	2	2	1	3	1	0	29
2	Investors SEBI (SCORES)	-	-	_	-	-	-	-
3	Stock Exchanges	-	-		- A-		-	-
4	relevant) Other Sources (if	-		-	-	· · · -		-
5	any) Grand Total	2	2	1	3	1	0	29

*Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

BEACON TRUSTEESHIP LIMITED

Month – wise complaints data on half yearly basis:

SN	Month	Carried from mo	forward previous onth	Received	Resolved	Pending
1	February, 2022	0		3	2	0
2	March, 2022	0		2	1	1
3	April,2022	1		1	2	~ 1
4	May,2022		1	1	1	1
		3	1	3	2	2
5	June,2022		2	2	3	1
6	July,2022		2	2	-	
	Grand Total / Closing Values		2	12	11	1

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2018-19	-	-	-	-
2	2019-20	-		-	-
3	2020-21	-	-	-	- 4
4	2021-22	- ,	20	18	2
5	2022-23 -	2	7	8	1
	Grand Total / Closing Values	2	27	26	3

