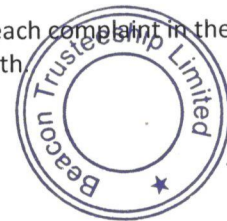


Complaints Data for the month ending August 31, 2022

| S. No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time (In days) * |
|--------|-------------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 1 | 2 | 2 | 1 | 2 | 0 | 21 |
| 2 | SEBI (SCORES) | - | - | - | - | - | - | - |
| 3 | Stock Exchanges (if relevant) | - | - | - | - | - | - | - |
| 4 | Other Sources (if any) | - | - | - | - | - | - | - |
| 5 | Grand Total | 1 | 2 | 2 | 1 | 2 | 0 | 21 |

*Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



BEACON TRUSTEESHIP LIMITED

Registered & Corporate Office: 4C & D, Siddhivinayak Chambers, Gandhi Nagar, Opp MIG Cricket Club, Bandra (E), Mumbai - 400 051.

Phone : 022-26558759 | Email : contact@beacontrustee.co.in | Website : www.beacontrustee.co.in

CIN : U74999MH2015PLC271288

Month – wise complaints data on half yearly basis:

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|-------------------------------------|-------------------------------------|----------|----------|---------|
| 1 | March, 2022 | 0 | 2 | 1 | 1 |
| 2 | April, 2022 | 1 | 1 | 2 | 1 |
| 3 | May, 2022 | 1 | 1 | 1 | 1 |
| 4 | June, 2022 | 1 | 3 | 2 | 2 |
| 5 | July, 2022 | 2 | 2 | 3 | 1 |
| 6 | August, 2022 | 1 | 2 | 1 | 2 |
| | Grand Total / Closing Values | 1 | 11 | 10 | 2 |

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

| SN | Year | Carried forward from previous year | Received | Resolved | Pending |
|----|-------------------------------------|------------------------------------|----------|----------|---------|
| 1 | 2018-19 | - | - | - | - |
| 2 | 2019-20 | - | - | - | - |
| 3 | 2020-21 | - | - | - | - |
| 4 | 2021-22 | - | 20 | 18 | 2 |
| 5 | 2022-23 | 2 | 9 | 9 | 2 |
| | Grand Total / Closing Values | 2 | 29 | 27 | 4 |

