

**Beacon Trusteeship Limited**

**I. Complaints Data for the month ending February 28, 2023**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution Time (In Days) *
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	4	1	3	1	0	5.67
2	SEBI SCORES	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>4</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>5.67</b>

\* Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**II. Month wise complaints data on half yearly basis:**

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	September 2022	2	5	7	0
2	October 2022	0	0	0	0
3	November 2022	0	3	1	2
4	December 2022	2	4	2	4
5	January 2023	4	4	8	0
6	February 2023	0	4	3	1
	<b>Grand Total</b>	<b>2</b>	<b>20</b>	<b>21</b>	<b>1</b>

**III. Trend of annual disposal of complaints (for 5 years):**

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2018 - 2019	0	0	0	0
2	2019 - 2020	0	0	0	0
3	2020 - 2021	0	0	0	0
4	2021 - 2022	0	20	18	2
5	2022 - 2023	2	26	27	0
	<b>Grand Total</b>	<b>0</b>	<b>46</b>	<b>45</b>	<b>1</b>



**BEACON TRUSTEESHIP LIMITED**

Registered & Corporate Office : 4C & D, Siddhivinayak Chambers, Gandhi Nagar, Opp MIG Cricket Club, Bandra (E), Mumbai - 400 051.

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