

**Beacon Trusteeship Limited**

**I. Complaints Data for the month ending March 31, 2023**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution Time (In Days) *
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	8	1	8	1	0	5.00
2	SEBI SCORES	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>1</b>	<b>8</b>	<b>1</b>	<b>8</b>	<b>1</b>	<b>0</b>	<b>5.00</b>

\* Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**II. Month wise complaints data on half yearly basis:**

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	October 2022	0	0	0	0
2	November 2022	0	3	1	2
3	December 2022	2	4	2	4
4	January 2023	4	4	8	0
5	February 2023	0	4	3	1
6	March 2023	1	8	8	1
	<b>Grand Total</b>	<b>0</b>	<b>23</b>	<b>22</b>	<b>1</b>

**III. Trend of annual disposal of complaints (for 5 years):**

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2018 - 2019	0	0	0	0
2	2019 - 2020	0	0	0	0
3	2020 - 2021	0	0	0	0
4	2021 - 2022	0	20	18	2
5	2022 - 2023	2	34	35	1
	<b>Grand Total</b>	<b>0</b>	<b>54</b>	<b>53</b>	<b>1</b>



**BEACON TRUSTEESHIP LIMITED**

Registered & Corporate Office : 4C & D, Siddhivinayak Chambers, Gandhi Nagar, Opp MIG Cricket Club, Bandra (E), Mumbai - 400 051.

Phone : 022-26558759 | Email : contact@beacontrustee.co.in | Website : www.beacontrustee.co.in

CIN : U74999MH2015PLC271288

R0640