

**Beacon Trusteeship Limited**

**I. Complaints Data for the month ending June 30, 2023**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution Time (In Days) *
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	24	11	6	29	6	0	17.48
2	SEBI SCORES	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>24</b>	<b>11</b>	<b>6</b>	<b>29</b>	<b>6</b>	<b>0</b>	<b>17.48</b>

\* Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**II. Month wise complaints data on half yearly basis:**

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	January 2023	4	4	8	0
2	February 2023	0	4	3	1
3	March 2023	1	8	8	1
4	April 2023	1	25	20	6
5	May 2023	6	25	7	24
6	June 2023	24	11	29	6
	<b>Grand Total</b>	<b>4</b>	<b>77</b>	<b>75</b>	<b>6</b>

**III. Trend of annual disposal of complaints (for 5 years):**

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2019 - 2020	0	0	0	0
2	2020 - 2021	0	0	0	0
3	2021 - 2022	0	20	18	2
4	2022 - 2023	2	34	35	1
5	2023 - 2024	1	61	56	6
	<b>Grand Total</b>	<b>0</b>	<b>115</b>	<b>109</b>	<b>6</b>



**BEACON TRUSTEESHIP LIMITED**

Registered & Corporate Office : 4C & D, Siddhivinayak Chambers, Gandhi Nagar, Opp MIG Cricket Club, Bandra (E), Mumbai - 400 051.

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