

**Beacon Trusteeship Limited**

**I. Complaints Data for the month ending October 31, 2023**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution Time (In Days) *
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	6	1	5	2	2	3	106.50
2	SEBI SCORES	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>6</b>	<b>1</b>	<b>5</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>106.50</b>

\* Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**II. Month wise complaints data on half yearly basis:**

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	May 2023	6	25	7	24
2	June 2023	24	11	29	6
3	July 2023	6	4	5	5
4	August 2023	5	4	3	6
5	September 2023	6	1	1	6
5	October 2023	6	1	2	5
	<b>Grand Total</b>	<b>6</b>	<b>46</b>	<b>47</b>	<b>5</b>

**III. Trend of annual disposal of complaints (for 5 years):**

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2019 – 2020	0	0	0	0
2	2020 – 2021	0	0	0	0
3	2021 – 2022	0	20	18	2
4	2022 – 2023	2	34	35	1
5	2023 – 2024	1	70	66	5
	<b>Grand Total</b>	<b>0</b>	<b>124</b>	<b>118</b>	<b>6</b>



**BEACON TRUSTEESHIP LIMITED**

Registered & Corporate Office : 7A & B, Siddhivinayak Chambers, Gandhi Nagar, Opp MIG Cricket Club, Bandra (E), Mumbai - 400 051.

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