

Beacon Trusteeship Limited

I. Complaints Data for the month ending December 31, 2024

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution Time (In Days) *
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	5	15	3	17	3	0	13.41
2	SEBI SCORES	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources	0	0	0	0	0	0	0
	Grand Total	5	15	3	17	3	0	13.41

* Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

II. Month wise complaints data on half yearly basis:

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	July 2024	6	26	23	9
2	August 2024	9	38	26	21
3	September 2024	21	23	39	5
4	October 2024	5	14	15	4
5	November 2024	4	27	26	5
7	December 2024	5	15	17	3
	Grand Total	6	143	146	3

III. Trend of annual disposal of complaints (for 5 years):

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2020 – 2021	0	0	0	0
2	2021 – 2022	0	20	18	2
3	2022 – 2023	2	34	35	1
4	2023 – 2024	1	85	81	5
5	2024 – 2025	5	173	175	3
	Grand Total	0	312	309	3

BEACON TRUSTEESHIP LIMITED

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