

**Beacon Trusteeship Limited**

**I. Complaints Data for the month ending March 31, 2025**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution Time (In Days) *
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	6	21	3	24	2	1	9.75
2	SEBI SCORES	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>6</b>	<b>21</b>	<b>3</b>	<b>24</b>	<b>2</b>	<b>1</b>	<b>9.75</b>

\* Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**II. Month wise complaints data on half yearly basis:**

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	October 2024	5	14	15	4
2	November 2024	4	27	26	5
3	December 2024	5	15	17	3
4	January 2025	3	14	13	4
5	February 2025	4	19	17	6
6	March 2025	6	21	24	3
	<b>Grand Total</b>	<b>5</b>	<b>110</b>	<b>112</b>	<b>3</b>

**III. Trend of annual disposal of complaints (for 5 years):**

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2020 – 2021	0	0	0	0
2	2021 – 2022	0	20	18	2
3	2022 – 2023	2	34	35	1
4	2023 – 2024	1	85	81	5
5	2024 – 2025	5	227	229	3
	<b>Grand Total</b>	<b>0</b>	<b>366</b>	<b>363</b>	<b>3</b>

**BEACON TRUSTEESHIP LIMITED**

Registered Office & Corporate Office : 5W, 5th Floor, The Metropolitan, E-Block, Bandra Kurla Complex, Bandra (E), Mumbai - 400 051

Phone : +91 95554 49955 Email : contact@beacontrustee.co.in

Website : www.beacontrustee.co.in CIN : L74999MH2015PLC271288

Mumbai | Bengaluru | Ahmedabad | Pune | Kolkata | Chandigarh | Shimla (HP) | Patna | Delhi | Jaipur | Chennai | GIFT IFSC | Bhopal |

Indore | Kochi | Nagpur | Bhubaneswar | Thiruvananthapuram | Lucknow | Hyderabad



BQ0419