

## Beacon Trusteeship Limited

### I. Complaints Data for the month ending July 31, 2025:

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution Time (In Days) *
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	3	42	1	44	1	0	5
2	SEBI SCORES	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources	0	0	0	0	0	0	0
	<b>Grand Total</b>	3	42	1	44	1	0	5

\* Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### II. Month wise complaints data on half yearly basis:

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	February 2025	4	19	17	6
2	March 2025	6	21	24	3
3	April 2025	3	48	48	3
4	May 2025	3	25	22	6
5	June 2025	6	25	28	3
6	July 2025	3	42	44	1
	<b>Grand Total</b>	4	180	183	1

### III. Trend of annual disposal of complaints (for 5 years):

Sr. No.	Financial Year <sup>#</sup>	Carried forward from previous year	Received	Resolved	Pending
1	2022	0	20	18	2
2	2023	2	35	36	1
3	2024	1	86	82	5
4	2025	5	227	229	3
5	2026	3	140	142	1
	<b>Grand Total</b>	0	508	507	1

<sup>#</sup> For Financial Year 2026, data has been computed for period upto July 31, 2025.



## BEACON TRUSTEESHIP LIMITED

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